

Kortext



Your strategic partner in supply of technology for
the seamless delivery of eContent





This bespoke MGH Asia Portal will be your unique point of entry into accessing e-resources from Kortext.

Mc Graw Hill Open University MGH IP Access Portal

openuniversitymgh.kortext.com

Upon visiting the domain (above) for the first time, a user will see the following options to log in or register.

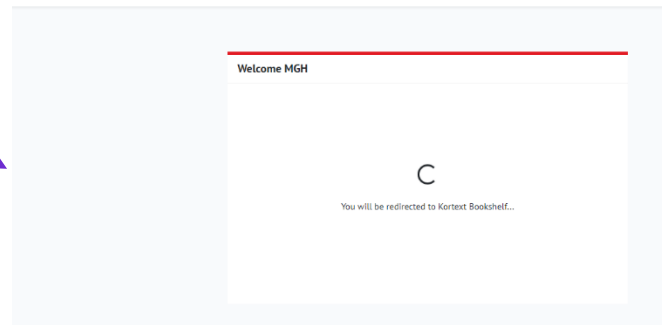
Users will be able to register for an account using the "Register" button **only** if they are coming from a valid IP address.

Mc Graw Hill Open University MGH IP Access Portal

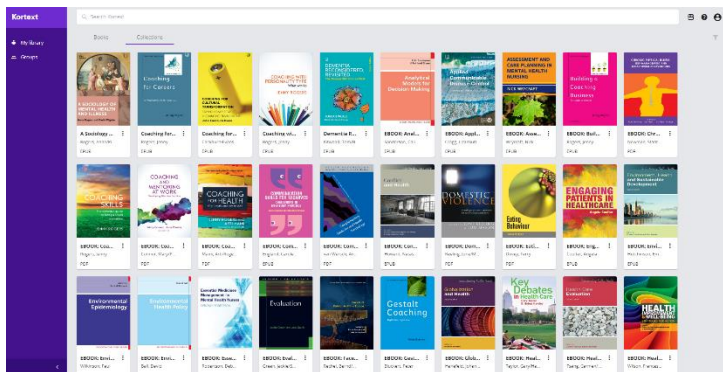
Users will register their details on the portal and will be sent a confirmation email to validate their account.

Users can save their username and password credentials to their browser, so the experience from point of entry into the portal remains a seamless single sign on experience.

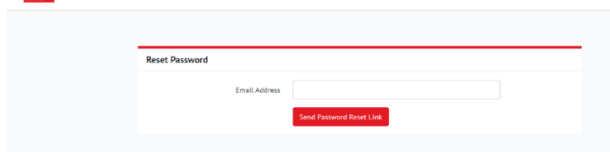
Once a user has logged in to the portal, a redirection window will take the user to the Kortext Bookshelf.



Users are able to view all their materials in the "Collections" tab and access is possible by clicking on any given title.

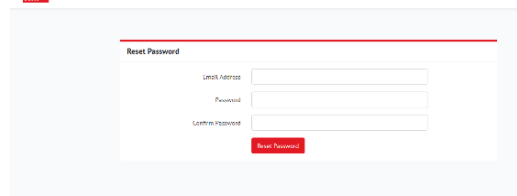
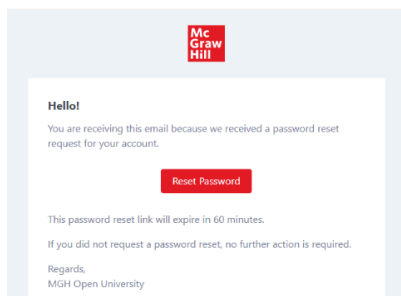


If a user forgets their password



Users are also able to request a reset for their account by entering their email address which they used to register with on the portal.

Providing an account is assigned to this email address, a password reset email will be sent, to enable a reset of their password within the portal.

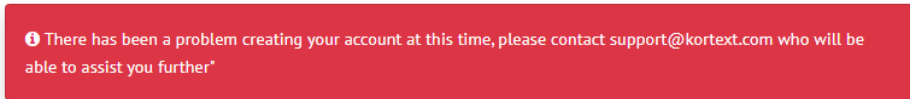


Note: When users save their passwords to their browser there would not be the need to utilise this password reset functionality and will be provided a single sign on experience each time.



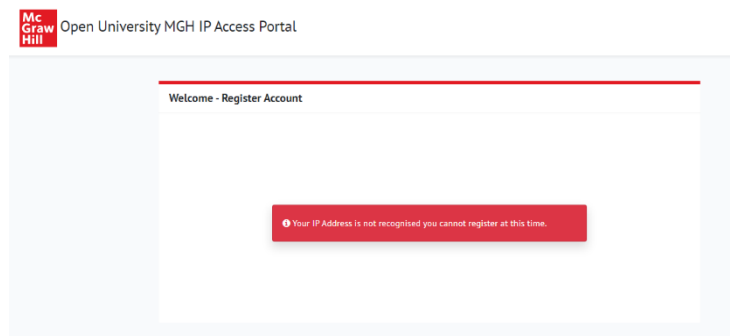
If a user tries to register with an account that already exists

Users will not be able to register for an account and will be asked to contact support@kortext.com using the error code **#MGHAsia**



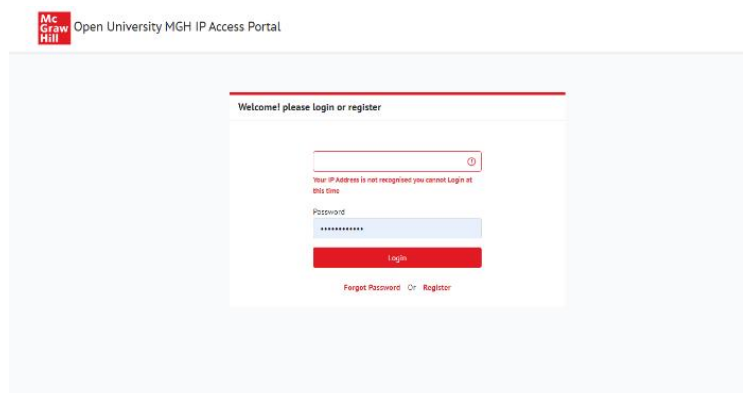
If a user is not on a Valid IP trying to register for an account

Users will not be able to register for an account on the portal and will be shown the following dialog box.



If a user is not on a Valid IP and is a registered user

Users will not be able to register for an account on the portal and will be shown the following dialog box.





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If there are any further information or assistance required, please contact support@kortext.com using the error code **#MGHAsia**